

COVID-19 COMMUNITY RESOURCES



COVID-19 Testing and Resources

City of Dallas	Stay informed about COVID-19 testing and updates. Search for food, healthcare, legal, and employment assistance on the Community Resource Hub.	www.dallascityhall.com/COVID19 www.communityresources.dallascity COVID-19 Hotline: 214-670-INFO (4636)
Dallas County	Map of testing locations, county orders, travel info, FAQs, and other COVID-19 updates.	www.dallascounty.org/departments/dchhs/2019-novel-coronavirus.php
Baylor Scott and White at Juanita J. Craft Recreation Center	Drive-thru, by appointment. Call 972-817-6259. Bring photo ID and wear face covering	Open Monday-Friday, 8am-12pm <ul style="list-style-type: none"> 4500 Spring Ave Dallas, TX 75210
City Square COVID-19 Testing	Drive-thru and walk-up options available. Make an appointment at KrogerHealth.com (Appointments encouraged, not required.)	Tuesday, Wednesday, and Friday 1pm-5pm Saturday and Monday 8:30am-2:30pm <ul style="list-style-type: none"> 1610 S Malcom X Blvd Dallas, TX 75226
Drive-Thru COVID-19 Testing Locations	Test Criteria (Must meet one of the following): <ul style="list-style-type: none"> Temperature of at least 99.6° F 65 years or older Chronic health issues Essential workers 	Open daily 8am-5pm: <ul style="list-style-type: none"> American Airlines Center, Parking Lot E 2500 Victory Plaza Dallas, TX 75219 Ellis Davis Field House 9191 South Polk Street Dallas, TX 75232
Parkland Community Care Clinics	COVID-19 testing at several Parkland community clinics for existing Parkland patients by appointment.	www.parklandhospital.com/news-andupdates/covid19-testing-for-parkland-patients-1720

Employment Resources

Texas Workforce Commission	Assistance applying for unemployment insurance, benefits, and Workers' Compensation. General unemployment support services.	www.twc.texas.gov/jobseekers/unemployment-benefits-services https://www.twc.texas.gov/
Workforce Solutions for Job Seekers	Map of testing locations, county orders, travel info, FAQs, and other COVID-19 updates.	https://www.wfsdallas.com/ Registration: https://www.workintexas.com/vosnet/Default.aspx
Dallas Regional Chamber Virtual Job Board	Listings for in-demand jobs, skill-building, childcare resources, and help filing unemployment claims.	https://sayyestodallas.com/jobs/displaced-workers/

Financial Assistance

2-1-1	Call or search online for local financial and other in-kind resources available in DFW.	Call 2-1-1 or visit www.211texas.org
IRS Federal Tax Filing	The federal tax filing deadline has been extended to July 15, 2020. Check the IRS for Coronavirus tax relief.	https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments

Rent, Mortgage, and Utilities

City of Dallas Rental & Financial Assistance	Emergency rent and utility (gas, water, and electric) assistance for individuals and families in temporary financial crisis.	Appointment lines open M-F, 9am-4pm: <ul style="list-style-type: none"> ▪ Martin Luther King Jr. Center Social Services: 214-670-8416 ▪ W Dallas Multipurpose Center Social Services: 214-670-6530
Dallas County Eviction Orders	Evictions orders suspended temporarily in Dallas County due to COVID-19.	https://www.dallascounty.org/covid-19/tenant-hotline.php Dallas Eviction hotline: 469-436-2704
COVID-19 Electricity Relief Plan	Retail electric providers must offer a deferred payment plan requested by any residential customer.	To enroll, contact the state's low-income list administrator at 866-454-8387 (open 24/7). Contact your individual service provider for alternate assistance options for your plan.
Gas	Atmos Energy is temporarily suspending disconnections for all customers.	Contact Atmos Energy at 888-286-6700 for questions or assistance paying your gas bill. https://www.atmosenergy.com/customer-service/get-help-paying-your-bill
Water	Dallas Water Utilities has suspended all disconnections at this time.	https://dallascityhall.com/departments/waterutilities/pages/default.aspx

Food

North Texas Food Bank	Interactive find a food pantry online locator.	https://ntfb.org/our-programs/get-food-assistance/find-a-food-pantry/
DISD Free Meals for Students	Take-home meals provided to families and children most DISD middle and high schools.	Locations and menus: https://www.dallasisd.org/Page/62476
SNAP and WIC Benefits	Apply for SNAP and WIC benefits. Temporary expansion of WIC approved foods during COVID-19. Interviews requirements for SNAP temporarily suspended.	https://www.yourtexasbenefits.com/Learn/Home https://texaswic.org/about-wic/special-wic-food-updates
SPCA Pet Food	For families or community organizations with dog food needs.	Contact: Nina Beltran nbeltran@spca.org

Senior Resources

Meals for Seniors (Dallas County Health)	Meals delivered directly to homebound seniors. Drive-thru hot meal pick-up at senior centers.	To enroll, call: 214-819-1860
The Senior Source	Offers a compilation of resources for seniors and their caretakers.	https://theseniorsource.org/helpingseniors/

Mental Health Resources

Texas Health and Human Services	Extensive mental health resources and support line available during COVID-19.	https://hhs.texas.gov/services/mental-health-substance-use/adult-mental-health Mental Health Support Line: 833-986-1919
Metrocare Coronavirus Support Line	Available for those experiencing high anxiety or depression during Coronavirus.	Coronavirus Support Line: 214-743-1215 or contact: Nick Losada gblosada@gmail.com